

Terms of Service

Effective Date: 21 September 2025

Welcome to www.tamsincarey.com (the “Site”), operated by Tamsin Carey. These Terms of Service (“Terms”) govern your use of this Site and the purchase of any products from it. By accessing the Site or placing an order, you agree to these Terms.

Please read these Terms of Service carefully before accessing or using our website. By accessing or using any part of the site, you agree to be bound by these Terms of Service. If you do not agree to all the terms and conditions of this agreement, then you may not access the website or use any services. If these Terms of Service are considered an offer, acceptance is expressly limited to these Terms of Service.

Any new features or tools which are added to the current store shall also be subject to the Terms of Service. You can review the most current version of the Terms of Service at any time on this page. We reserve the right to update, change or replace any part of these Terms of Service by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Wix. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

Use of the Site

The Site and its content are provided for personal, non-commercial use only. You agree not to misuse the Site, interfere with its operation, or attempt to gain unauthorised access.

General Conditions

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website through which the service is provided, without express written permission by us.

The headings used in this agreement are included for convenience only and will not limit or otherwise affect these Terms.

Accuracy, Completeness & Timeliness Of Information

We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk.

This site may contain certain historical information. Historical information, necessarily, is not current and is provided for your reference only. We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

Intellectual Property

All artwork, images, text, and content on this Site are the exclusive property of Tamsin Carey, unless otherwise stated. Copyright in all original artwork remains with the artist, even after sale, unless expressly agreed in writing. Purchase of artwork does not grant the buyer rights to reproduce, distribute, or exploit the artwork commercially.

Products & Services

We have made every effort to display as accurately as possible the colours and images of our products that appear at the store. We cannot guarantee that your computer monitor's display of any colour will be accurate.

All original artwork will be signed on the back and a certificate of authenticity will be included with the purchase of original artwork.

We reserve the right, but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at anytime without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

Modifications To The Services & Prices

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

Orders & Payment

Prices are listed in GBP (£) and include applicable UK taxes unless stated otherwise. Only payment made in pounds sterling will be accepted. Payment must be made in full at the time of purchase through the payment methods provided. An order confirmation will be sent once your purchase is complete and a dispatch date will follow.

Accuracy Of Billing & Account Information

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

Personal Information

Your submission of personal information through the store is governed by our Privacy Policy.

Shipping & Delivery

Artwork is shipped to the address provided at checkout. Shipping times and costs are displayed at checkout and may vary. International buyers are responsible for customs duties, taxes, or import fees. We are not responsible for delays or damage caused by third-party couriers.

Original artwork will require a signature.

For deliveries made by specialist art courier you will be contacted to arrange a convenient delivery date.

Returns & Refunds

Original artwork is sold as described and is generally non-refundable. If your order arrives damaged, contact tamsincarey@icloud.com within and no later than 14 days of delivery with photographic evidence. Refunds or replacements are provided only in accordance with UK consumer law. You may not cancel orders for specially commissioned or customised goods.

Please ensure that the package is sent signed for and insured to the value of the artwork.

If you do wish to return an item please contact us for further details.

Please note commissioned and customised pieces are exempt from the refund policy.

We are unable to accept responsibility for the non-arrival of returned goods.

If the goods are not returned in good condition you are liable to us for the cost.

Please note that the cost of shipping is not refundable.

In the interests of fraud prevention, your refund will be issued by the same method by which you paid within 30 days of receipt of the return.

Limitation of Liability

To the fullest extent permitted by law, we are not liable for indirect or consequential damages from use of the Site or purchase of artwork. Nothing in these Terms limits your rights as a UK consumer.

Governing Law

These Terms are governed by the laws of England and Wales. Disputes will be subject to the exclusive jurisdiction of the courts of England and Wales. Contact Tamsin Carey
Website: www.tamsincarey.com Email: tamsincarey@icloud.com